



Wholesale Return Policy

Here at Scripts Wholesale we strive for the best possible customer service possible, therefore our return policy is as follows:

- 1: In the event of seller error the customer has 48 hours from delivery receipt to report any issues. After 48 hours products will be subject to a 20% restocking fee and shipping fee. Products will be subject to an additional 10% restocking fee for every week after.
- 2: Any return for a reason other than seller error the product will be subject to a 20% restocking and shipping fee. Products will be subject to an additional 10% restocking fee for every week after.
- 3: All returns must have an approved return authorization form for the return to be processed.
- 4: Returns without an approved return authorization form will not be credited.
- 5: Repackaged or open products are not eligible for return or reimbursement.
- 6: The value of credit given will be for either the purchase value or the market value, whichever amount is lower at the time of return.
- 7: Items with stickers, price marks or knife cuts are not eligible for return or reimbursement.
- 8: No returns on refrigerated products, close out inventory or special deals.
- 9: No returns on any product that was specially ordered for a customer.
- 10: No returns for any product that is indicated non-returnable on the invoice.
- 11: Products that expire within 6 months is deemed short dated and is not eligible for return.
- 12: Returned merchandise damaged in transit by the customer's carrier will not be reimbursed.
- 13: All returns are at the discretion of the sales representative's manager.
- 14: All credits will be issued in the form of a credit memo, no checks will be mailed.